

## MAY: COMMUNITY ACTION MONTH

May is Community Action month, but because of COVID 19 we were not able to celebrate it this year with our community breakfast. Instead we have been working diligently to reinvent our service delivery systems so we can meet the immediate needs of those whose lives have been adversely effected by this terrible virus. Although, how we provide our services may look different we are still doing the work we have been doing for over 55 years, mobilizing resources throughout Mahoning County to meet the needs of our customers. Providing food, rental and mortgage assistance, utility assistance, Senior Services, Home weatherization and educational opportunities for youth and adults. Last year alone we saw over 17,000 customers across our various programs and services and with the onslaught of people in economic crisis because of COVID 19 we project that number to increase. MYCAP since its inception has been at the forefront of advocating for those who are often the most vulnerable in our community and we are determined to continue to do our part to "help people and change lives".

*Shelia Triplett, MA, LSW, CNAP  
 Chief Executive Officer*



## The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Percent of Americans who can't cover a \$400 emergency expense

44%

Percent of Mahoning County residents at or below 200% of federal poverty level  
 (More than 88,000 people.\*)

38%

Percent of customers MYCAP serves  
 (More than 17,000 annually)

16%

## Senior Programs

### 2019-2020 MYCAP SENIOR PROGRAM OUTCOMES:

#### S.O.F.A

- More than 65 members and growing!
- 48 activities/field trips
- 4 meetings with Mayor Tito Brown

#### Recreation

- 17 sites including 5 YMHA
- 450 hours

#### Case Management

- More than 700 seniors
- 1800 hours

#### AAA11 TRANSPORTATION

Limited transportation service provided to the senior citizens in Mahoning County (western townships and surrounding areas). For more information call: 330.747.7921 ext. 1141

#### 2019 - 2020 MYCAP and A.C.T.I.O.N:

MYCAP AND A.C.T.I.O.N have partnered and developed a free and secure service for seniors who are 60 and older. It is a safe reliable shopping and delivery service for food, called Delivery Angel. The program was created. "Because we believe every senior citizen deserves an Angel who can provide a reliable source of food Delivery". Call today to see if you are eligible 330-747-7921 ext. 1799

#### MYCAP PLAN EMERGENCY SERVICES

- ❖ Food Vouchers
- ❖ Rent and Mortgage Assistance
- ❖ Water Bill Assistance
- ❖ Minor Plumbing Repairs (United Way Grant) -Homeowners with minor plumbing issues. Target groups: Seniors, health and safety issues, water bill/water consumption issues, Veterans, disabled, single parent household with minor children. For more information call: 330.747.7921 ext.1183

#### GROCERY SERVICE TO WESTERN MAHONING COUNTY

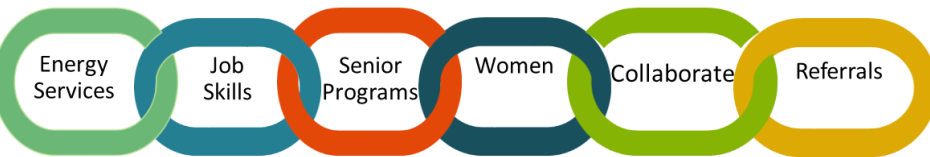
(Western Townships and surrounding areas) this is a limited service.

#### MYCAP CARE PACKS

Care packs are delivered weekly to seniors providing them with the necessary household supplies along with food, activity materials and personal hygiene items. Also, our care packs provide our seniors with pertinent information about agency events, services and vendor information.

#### MYCAP VIRTUAL HEALTH & WELLNESS SESSIONS

For more information on the above services contact: 330. 747.7921 ext. 1766



**Objective:** MYCAP Certified Health Workers will work within the Mahoning County to impact Social Determinants of Health (systemic racism; implicit bias, housing, transportation, nutrition).

In direct response to COVID-19 they will work with internal departments and partnering agencies to help our clients with mortgage payments, rent and water. We will work within the family unit to remove barriers permanently for sustainable change.

Community Health Workers will assess and assist with issues of COVID-19 survival and recovery education, adult learning, employment, addiction, chronic disease, behavior health, mental health, medical referral medication assessments, maternal health, postpartum health, pediatric health, social services and any other areas based on an individual need of our families in the community.

### Employment Skills and Training Program

A 6-week employment skills training program geared towards initiating individuals into the workforce. We are currently offering a virtual 4-week class in response to the Covid-19 epidemic. This class will cover all of the essential information and supportive services as presented in our 6-week training class. Eligible participants receive transferable skills training, resume writing and job application assistance, job placement counseling, and supportive services to find and maintain employment or continue on to post-secondary education or vocational training. The program approach seeks to eliminate barriers to employment on a case-by-case basis. Students who complete the program, continue to receive case management support for an additional 12 months. In 2019, 80% of the students who completed the classes received job offers. In addition, through a new collaboration an additional nine placements were made in jobs earning \$17 an hour plus benefits. To be eligible income 125% of federal poverty guidelines and must be a Mahoning County resident. If interested, call 330-747-7921 Roger ext. 1724 or Diane ext. 1754.

## Energy Assistance Programs

MYCAP's various energy programs are likely the most recognized. These programs seek to help residents with utility bills and energy conservation.

- Home Energy Assistance Program (HEAP)
  - Summer Crisis Program (cooling)
  - Winter Crisis Program (heating)
- Percentage of Income Payment Plan Plus (PIPP Plus)
- Home Weatherization Assistance Program (HWAP)
- Electric Partnership Program (EPP)

#### 2019-2020 MYCAP ENERGY PROGRAM OUTCOMES:

##### HEAP/Winter

<p style="text-align: center;"><b>Crisis</b></p> <ul style="list-style-type: none"> <li>• 9,901 served</li> <li>• \$1,611,008.80</li> </ul> <p style="text-align: center;"><u>Summer Crisis</u></p> <ul style="list-style-type: none"> <li>• 889 fans - \$40,107</li> <li>• 430 A/C - \$70,865</li> <li>• Electric Payments \$101,439.77</li> </ul>	<p style="text-align: center;"><b>Home Weatherization Assistance</b></p> <ul style="list-style-type: none"> <li>• 63 homes weatherized</li> <li>• 44 furnaces replaced</li> <li>• 19 furnaces cleaned and tuned</li> <li>• 32 water tanks replaced</li> </ul>	<p style="text-align: center;"><b>Electric Partnerships</b></p> <ul style="list-style-type: none"> <li>• 328 customers</li> <li>• 328 refrigerators replaced</li> <li>• 109 freezers replaced</li> <li>• 7584 LED bulbs installed</li> </ul>
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CALL US! 330-747-7921

### MYCAP'S MISSION

To directly provide services to improve the quality of life of low-to-moderate income residents of Mahoning County in partnership with other organizations.

MYCAP BUDGET 2019-2020	
HWAP	\$ 768,825
HWAPE	\$ 160,945
CSBG	\$ 1,712,001
CSBG CARES	\$ 1,047,753
HEAP	\$ 760,060
EPP	\$ 603,135
USF PIPP	\$ 56,676
DIRECTION HOME - TITLE III	\$ 12,235
DIRECTION HOME - TITLE III	\$ 13,842
DIRECTION HOME	\$ 5,000
DIRECTION HOME-MAHONING LEVY	\$ 50,000
CHN	\$ 210,000
COMMUNITY CONNECTIONS	\$ 280,000
UNITED WAY	\$ 48,000
WINTER CRISIS	\$ 550,000
SUMMER CRISIS	\$ 279,000
YOUNGSTOWN FOUNDATION and COMMUNITY FOUNDATION OF MAHONING VALLEY (COVID-19 CRISIS RELIEF FUND)	\$ 15,000
MAHONING COUNTY PUBLIC HEALTH	\$ 10,000
	\$ 82,500